

Achieving More Together / Cyflawni Mwy Gyda'n Gilydd

# **National Adoption Service**



The short version

A summary for children, young people and adults

There is also a full report. Just ask for a copy, or download it from... www.adoptcymru.com

#### Welcome

It is still early days for the National Adoption Service. We have done well again this year.

It's important we know what's going well and what we need to work on.

We have listened and learned from children, young people and adopters, and from research. Everyone is telling us the same thing: good support is essential. Next year's challenge is to get the money, systems and services in place so people get the support they need.

Thank you to children, young people and adopters for telling us so clearly what we need to do.

Thank you to staff for working hard to make adoption a better experience.

**Phil Hodgson** Independent Chair, National Adoption Service Advisory Group

Suzanne Griffiths Director of Operations

#### What is the National Adoption Service?





The National Adoption Service was launched in November 2014. So this is the third annual report.

Over 230 adopters approved

Adoption planning work for 900 children

doption Services are Improving 43 adoptions made using the Wales **Adoption Register** 

300 children joined their adoptive families

500 children and families getting adoption support

Over 3,100 letterbox contact arrangements

390 birth parents had counselling

989 birth parents offered counselling

### 2016-17 report

Last year we told you what we planned to do. We had 2 priorities and 3 challenges.

Better adoption support

Develop a new Wales Adoption Register

New families for children

Getting the right adopters



Running the National Adoption Service well

The next few pages tell you how we got on.

# Better support for everybody

#### Success

- The listened and took on board what children. young people and adopters think and want.
- The made sure their voices were heard by Welsh Government.
- The put more advice and info on our website
- The worked to make education more 'adoption' aware'.
- The are improving life story work.
- The worked with Child and Adolescent Mental Health Services.
- The gave practical or financial support to over 500 adopted children and young people.
- Toluntary organisations supported adopters across Wales.
- Adoption UK/After Adoption ran 'TalkAdoption' groups for children and young people.

The made a plan for improving adoption support in 2017-18.

#### Not quite there yet



Making adoption support even better for those who need it.



Keep learning from children, young people and adopters.



Use information from the Wales Adoption Study to plan better post-adoption support for everyone.

# Develop a new adoption register

Success

★ Worked with WG on this.

Not quite there yet



Develop a database so we can:

- keep in touch with adopters.
- improve the new Wales Adoption Register.

### New families for children

Success



- ★ Workshops so everyone knows good ways to find new families for children.
- 🛧 Adoption Activity days to match children and adopters.



- rojects to help children and young people move on to new families.
- 🛨 Children are finding new families faster but it's still too slow for some children.

Not quite there yet



Recruit adopters for children who need an adoptive family.



Cut delays.



Start using the new Wales Adoption Register.

## Getting the right adopters

#### Success



Used the #SeeTheWholeChild campaign to get the right people to apply to adopt. 1,278 people enquired about adopting.



The term of term o children, or children with additional needs at the front of the queue.

Not quite there yet



Keep working to get adopters who can meet the needs of children waiting to be adopted.

# Make sure the National Adoption Service is well run

#### Success



- 🛧 Found better ways to listen to children, young people and adopters.
- ★ Kept track of what's happening across Wales.
- Sorted what training to offer professionals.
  - Ran conferences and fun days.
- Been given an extra £90,000 from Welsh Government for projects like a young person's app and improving life journey work.

#### Not quite there yet



'Go live' with young people's webpages and an app for young people.



Keep an eye on whether the Regions have enough money to do a good job.

## Compliments and complaints

#### 77 compliments. mostly about

- support
- adoption panel
- work with courts

10 complaints, mostly about

- decisions that were made
- delays
- support



# Our plans for 2017-18

Hear and take on board what children, young people and adopters say. Everyone (professionals, adoptive families, government) works together to improve adoption in Wales.

Keep improving support:

- more money
- better life journey work
- more work with health and education

Making this happen:

- work to change laws and policies
- make sure National Adoption
  Service is well run
  - make sure all professionals are 'adoption aware'

New families for children:

- recruit the right adopters
- speed things up
- use the new Wales Adoption Register